



Happy Holidays!

GLOBAL TECHNICAL SUPPORT AND CUSTOMER CARE HOLIDAY SCHEDULE

We know that downtime isn't an option, especially during the busy holiday season. That's why our Cinema and ProAV technical support and customer care teams are here to support your business year-round.

However, we all need some time to rest and recharge with our family and friends, which is why some Christie® locations and services will be temporarily closed during the holidays.

Please read on for our regional holiday schedule.

From all of us at Christie, we wish you a happy holiday season!

CHRISTIE®

AMERICAS

TECHNICAL SUPPORT

Cinema

cinema.support@christiedigital.com

ProAV

support.americas@christiedigital.com

Cinema & ProAV

+1 800 221 8025

+1 866 880 4462

Cinema

+1 877 334 4267

CUSTOMER CARE

Cinema

cinema.orders.americas@christiedigital.com

ProAV

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Cinema & ProAV

+1 866 880 4462

+1 800 221 8025

Hours of operation

Monday – Friday

5 a.m. – 5 p.m. PT (UTC-8)

8 a.m. – 8 p.m. ET (UTC-5)

Holiday closures for

U.S. and Canadian offices:

December 25, 26, 31

January 1

EMEA

TECHNICAL SUPPORT

Cinema

cinema.support@christiedigital.com

ProAV

Support.EMEA@christiedigital.com

Repair.UK@christiedigital.com

RMA.EMEA@christiedigital.com

Cinema & ProAV

UK: +44 0 118 977 8111

Germany: +49 0 221 99512300

Dubai +971 0 4 503 6800

CUSTOMER CARE

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Cinema & ProAV

UK: +44 0 118 977 8000

Germany: +49 0 221 99512300

France: +33 1 41 21 44 04

Dubai: +971 0 4 503 6800

Hours of operation

Monday – Friday

9 a.m. – 5 p.m. local time

Holiday closures:

Europe: Technical support

December 24, 25, 26

January 1

Europe: Customer care

December 24, 25, 26

January 1

UAE: Technical support and customer care

January 1

Limited staff are available to monitor calls and emails on select days.

CHINA

TECHNICAL SUPPORT

Cinema

+86 400 820 3002

ProAV

+86 400 676 9992

Cinema & ProAV

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CUSTOMER CARE

Cinema

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Cinema & ProAV

+86 21 6030 0512

Hours of operation

Monday – Friday

9 a.m. – 6 p.m. CST (UTC+8)

Holiday closures

January 1

ASIA PACIFIC

TECHNICAL SUPPORT

Cinema

cinema.support.APAC@christiedigital.com

ProAV

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Cinema & ProAV

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Korea: +82 2 702 1601

CUSTOMER CARE

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ProAV

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Cinema & ProAV

+91 080 6708 9926

Hours of operation

Monday – Friday

8 a.m. – 5 p.m. local time

Holiday closures for all regional offices:

December 25

January 1