CHRISTIE

Technical Bulletin

FDA variance ID label missing on projector

This bulletin provides information about projectors shipped before April 1, 2023 in the USA that are missing the FDA Variance ID number label.

The *GS Series User Guide (P/N: 020-001908-XX)* and *HS Series 2K Installation and Setup Guide (P/N: 020-002038-XX)* state the products have the FDA variance certification but the ID number is not listed. Included with this bulletin is the required FDA variance ID labels (GS Series P/N: 013-104508-XX and HS Series P/N: 013-104509-XX) for you to apply on the unit according to instructions below.

Christie requires an audit trail for every install base with a picture of the projector showing the label applied and the serial number of the projector. Once the label is applied, take a photo of the label. Send the photo and the projector serial number to the following email address: *paholdrelease@christiedigital.com*.

Affected models

The following projectors, using the lenses listed in the table below, shipped before April 1, 2023 are affected.

Model	Part number	Lens	Part number
DWU1100-GS	171-027100-01	2.9-5.50:1 ultra long zoom	140-107109-XX
DWU1100A-GS	171-045100-01		
DWU1400-GS	171-063100-01	2.9-5.50:1 ultra long zoom	140-107109-XX
DWU1400A-GS	171-062109-01		
DWU15-HS	171-050106-01	2.0-4.0:1 zoom 4.0-7.2:1 zoom 7.2-10.8:1 zoom	140-111104-XX 140-116109-XX 140-145101-XX
DWU15A-HS	171-053109-01		
DWU19-HS	171-051107-01	2.0-4.0:1 zoom 4.0-7.2:1 zoom 7.2-10.8:1 zoom	140-111104-XX 140-116109-XX 140-145101-XX
DWU19A-HS	171-054100-01		
DWU23-HS	171-052108-01	1.5-2.0:1 zoom 2.0-4.0:1 zoom 4.0-7.2:1 zoom 7.2-10.8:1 zoom	140-110103-XX 140-111104-XX 140-116109-XX 140-145101-XX
DWU23A-HS	171-055101-01		

Required components

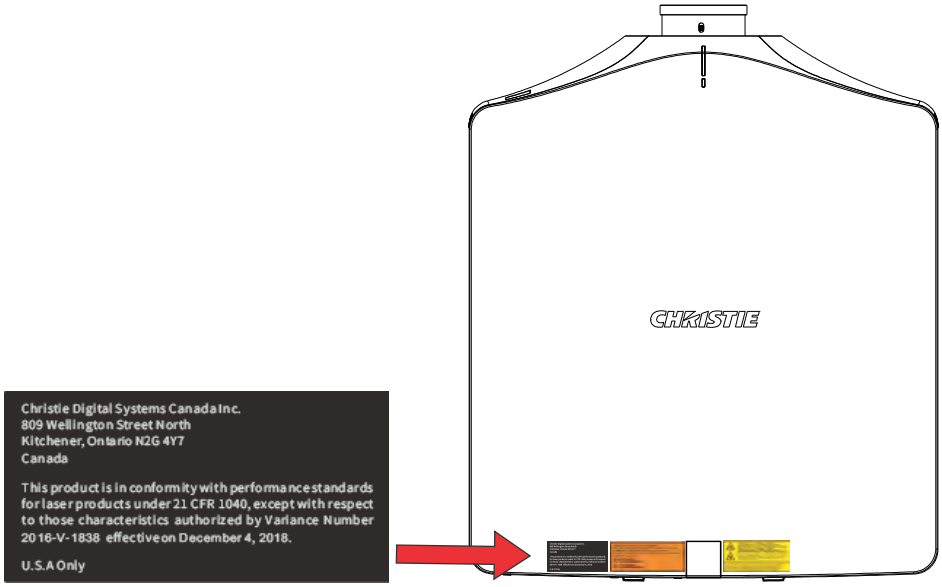
The following components are required.

- GS Series FDA variance ID label (P/N: 013-104508-XX)
- HS Series FDA variance ID label (P/N: 013-104509-XX)

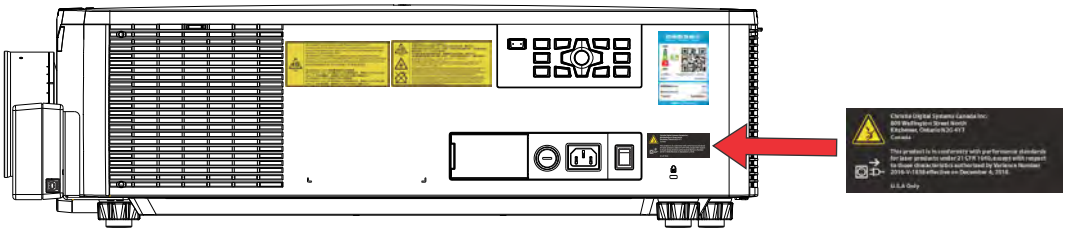
Applying the FDA variance ID label

Follow these steps to apply the FDA variance ID label to the projector.

1. To ensure best adhesion of the FDA variance ID label, make sure the surface is clean of oil, grease, dirt, and dust and is completely dry.
2. For DWU1100-GS, DWU1100A-GS, DWU1400-GS, and DWU1400A-GS, apply the FDA variance ID label (P/N: 013-104508-XX) on the top cover of the projector near the laser warning labels (location shown below).



3. For DWU15-HS, DWU15A-HS, DWU19-HS, DWU19A-HS, DWU23-HS, and DWU23A-HS, apply the FDA variance ID label (P/N: 013-104509-XX) to the right of the power switch and AC inlet (location shown below).



4. Take a picture of the applied label.
5. Send the picture of the label and the projector serial number to *paholdrelease@christiedigital.com*.

Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or *Support.Americas@christiedigital.com*
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or *Support.EMEA@christiedigital.com*
- Asia Pacific (*support.apac@christiedigital.com*):

- Australia: +61 (0)7 3624 4888 or *tech-Australia@christiedigital.com*
- China: +86 10 6561 0240 or *tech-supportChina@christiedigital.com*
- India: +91 (80) 6708 9999 or *tech-India@christiedigital.com*
- Japan: 81-3-3599-7481
- Singapore: +65 6877-8737 or *tech-Singapore@christiedigital.com*
- South Korea: +82 2 702 1601 or *tech-Korea@christiedigital.com*

- Christie Professional Services: +1-800-550-3061 or *NOC@christiedigital.com*