
Technical Bulletin

Christie IMB-S2 supported browser

This bulletin is to inform Christie IMB-S2 users that a browser supporting Microsoft® Silverlight™ is required to successfully use the web user interface.

Affected products

This bulletin applies to the following products.

- Christie IMB-S2

Issue

The web user interface presented by the Christie IMB-S2 depends on a browser that supports the installation of the Microsoft Silverlight plug-in. Unfortunately, most modern browsers (Chrome, Firefox, Edge) no longer support this plug-in.

Resolution

Use Microsoft Internet Explorer to successfully use the web user interface with the IMB-S2. It is the only browser that still supports the Silverlight plug-in.



Microsoft Internet Explorer is not the default browser in Windows 10.

Technical support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or Support.Americas@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or Support.EMEA@christiedigital.com
- Asia Pacific: +65 6877-8737 or Support.APAC@christiedigital.com
- Christie Managed Services: +1-800-550-3061 or NOC@christiedigital.com