
Technical Bulletin

Captiva Light Touch Curtain software and user documentation

This bulletin provides information on accessing the Captiva Light Touch Curtain software and user documentation.

The Captiva Light Touch Curtain software and user documentation (P/N: 020-0008838-XX) are included on the USB provided with the projector or can be downloaded from the Christie website.

1. To download the software or user documentation, go to <https://www.christiedigital.com/en-us/business/products/projectors/1-chip-dlp/captiva-series>.
2. From the Overview tab, click the appropriate projector name.
3. To download the software, select **Downloads > Software Downloads**.
4. Under Christie Captiva Light Touch Curtain Software (Version X.X.X), click **Download**.
5. To download the user documentation, select **Downloads > User Manuals**.
6. Under Christie Captiva Touch User Manual, click **Download**.

Affected products

The following products are affected:

- Captiva DHD400S
- Captiva DUW350S
- Captiva DHD410S

Technical support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or Support.Americas@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or Support.EMEA@christiedigital.com
- Asia Pacific: +65 6877-8737 or Support.APAC@christiedigital.com