

## **Technical Bulletin**

# ECO mode is hidden in the on-screen display menu

ECO mode is a wake-on-digital feature for display panels or arrays.

By default, ECO mode is set to Low Power State. This means that your display panel or array turns off when a video signal is removed, and must be manually turned on when reconnected.

For your display panel or array to enter a standby mode when disconnected from a video signal, or to maintain power to any OPS hardware after power to the display panel or array is disconnected, you must change the ECO mode setting to Normal.

ECO mode settings do not appear in the on-screen display menu and must be invoked using the remote control.

#### **Affected products**

The following products are affected.

- FHD492-XV
- FHD552-XV

### Changing the ECO mode setting

Before you begin, exit the on-screen display menu.

- 1. On the remote control, press the **Up** > **Down** > **Left** > **Right** buttons.
- 2. Press the **OK** button.
- 3. To enter the on-screen display menu, on the remote control, press the **Home** button.
- 4. Select General Settings > ECO mode > Normal.

If you power cycle a display panel, your changes remain saved but ECO mode is hidden again from the on-screen display menu.

#### **Technical support**

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or Support.Americas@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or Support.EMEA@christiedigital.com
- Asia Pacific: +65 6877-8737 or Support.APAC@christiedigital.com