
Technical Bulletin

HS Series projector lens compatibility

The HS Series projectors with part numbers ending in -01 cannot be used with the 2.0-4.0:1 (P/N: 140-111104-01) or 4.0-7.2:1 (P/N: 140-116109-01) lenses due to regulatory classification of the -01 part numbers.

HS Series projectors with -01 part numbers are currently labeled as Class 1, Risk Group 2 according to IEC 62471:2006 and cannot be used with the 2.0-4.0:1 or 4.0-7.2:1 lenses.

To use the HS Series projectors with the 2.0-4.0:1 or 4.0-7.2:1 lenses, the projectors must be upgraded to the -02 version or greater. Projectors with -02 part numbers are labeled Class 1, Risk Group 3 according to IEC 62471:2006. Due to FDA requirements, this upgrade is not available in the USA at this time. Contact Christie Technical Support to inquire about upgrading your projector.

Affected products

The following products are affected:

- D13HD-HS (P/N: 140-017109-01)
- D13WU-HS (P/N: 140-015107-01)
- D13HD-HS China (P/N: 140-021104-01)
- D13WU-HS China (P/N: 140-019101-01)

Required components

The following components are required to complete the upgrade.

- Worldwide models 140-015107-01 and 140-017109-01 use upgrade kit 003-006142-01, except for USA.
- China models 140-021104-01 and 140-019101-01 use upgrade kit 003-006143-01.

Technical support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or Support.Americas@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or Support.EMEA@christiedigital.com
- Asia Pacific: +65 6877-8737 or Support.APAC@christiedigital.com