CHRISTIE

INFORMATION BULLETIN

D4K Software v1.2.1 Upgrade

Applies to the Following Products	Prepared For
• D4K2560 • D4K3560 • Mirage 4K25 • Mirage 4K35	All Internal and External Customers

This bulletin advises that on rare occasions, a defect in software v1.2.0 can prevent the projector from properly booting up. The defect is caused when the lamp power supply initializes slower than expected. No customers have been affected. Two known instances both occurred within the Christie factory before the affected units were shipped. Christie recommends upgrading to software v1.2.1 to eliminate the possibility of the defect.

Defect Description

If after applying AC power, the projector starts to boot, reaches standby, and becomes unresponsive, contact Christie Technical support for assistance.

Resolution

Download software v1.2.1 and software release notes from the Christie website.

Technical support

North and South America: +1-800-221-8025 or *tech-support@christiedigital.com*

Europe, Middle East, and Africa: +44 (0) 1189 778111 or *techsupport-emea@christiedigital.com*

Asia Pacific: *tech-asia@christiedigital.com*