

# INFORMATION BULLETIN

## G Series Software v02.03 Upgrade

Applies to the Following Products	Prepared For
<ul style="list-style-type: none"> <li>• DHD550-G</li> <li>• DWU550-G</li> </ul>	<ul style="list-style-type: none"> <li>• External Customers</li> <li>• Christie Personnel</li> </ul>

To access the software upgrade and release notes specifying all enhancements and fixes, go to the [Christie website](#) and download the following:

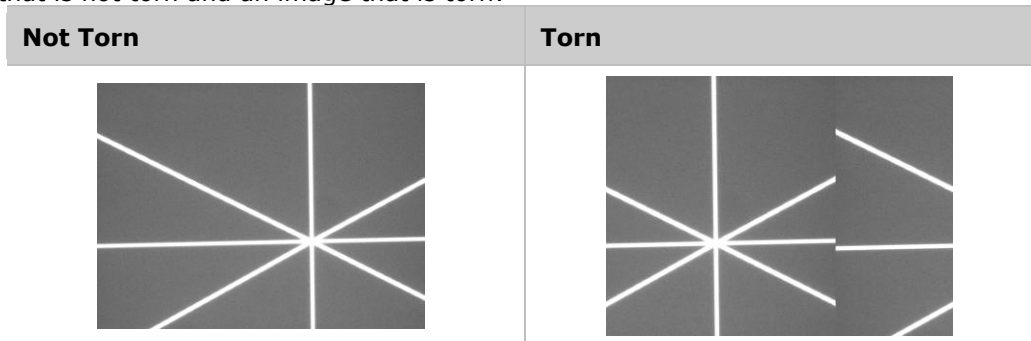
[Software release notes](#)

[Software upgrade](#)

### Corrected Issues

1. Resolved frame tearing seen in WUXGA units using HDMI inputs with the following signals: 1080P@24/25/30/50/60 Hz; 1080i@25/30 Hz; WUXGA@50/60 Hz.

Tearing is a term that references the shifting of an image. This can occur if the camera driver is confused about the image boundaries. The following table provide an example of an image that is not torn and an image that is torn:



2. Resolved an issue with Standby mode set to Communications mode and the projector switched to Standby mode, the baud rate changes to the default (115,200) instead of keeping the baud rate set when powered on.

### Technical Support

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