CHRISTIE

INFORMATION BULLETIN

Resolution for Filter Issue

Applies to the Following Products	Prepared For
DHD700, DHD800, DS+750, L2K1000, L2K1500, LHD700, LW555, LW600, LWU505, LX505, LX605, LX650, LX700, LX900, LX1000 and LX1200	Christie Service Technicians External Service Technicians Christie Customers

The above products use a scrolling filter. Use the steps below to identify and correct filter issues.

Issue

Various factors regarding the filter scrolling, Wind Sensor calibration or blocking of the filter may cause the projector to report an error.

Preconditions

The **Warning Filter LED** will blink under these conditions:

- The filter counter reached the time set in the timer setting.
- The filter is clogged.
- The filter cartridge has no scroll left.
- If blinking at a 2 second slow rate, the filter needs to be scrolled.
- If blinking at a 0.5 second fast rate, either a filter cartridge or other abnormal condition may exist.

The **Warning Temp LED** will blink under these conditions:

- A filter or high temperature condition exists.

The **Lamp Replace LED** will blink under these conditions:

- If blinking at a 0.5 second fast rate, either the filter cartridge or other abnormal condition may exist.

Solution

Re-calibrate the Wind Sensor before initiating an exchange of the unit, and anytime a unit comes in for service, or refurbishing.

1. Inspect the filter:

    a. If the filter is very dirty (masked with dust), replace the filter, as described in the projector user manual.

    b. If the filter is still in good condition (no excessive dust), scroll the filter once, as described in the projector user manual to make sure a clean filter is used.

    c. Make sure the cabinet top, filter cover and filter cartridge are secure.

    d. Reset the Filter Counter and Scroll Counter, as described in the projector user manual.

2. Enter **Service Mode**, as described below for your particular projector model.

3. Calibrate the **Wind Sensor**, as described below for your particular projector model.

4. If operating in a dusty environment, set the **Filter Timer** to any value other than OFF.

Service Mode

DHD700, DS+750, LX700, LX900, LX1000, LX650, LW600 and LHD700

To enter **Service Mode**:

On the projector keypad, press and hold the **Menu** and **Select** buttons for more than 3 seconds.

To exit **Service Mode**:

On the projector keypad, press the **ON/Standby** button.

DHD800, L2K1000, L2K1500, LW555, LW505, LX605, LX1200 and LWU505

To enter **Service Mode**:

On the projector keypad, press and hold the **Menu** and **Select** buttons for more than 3 seconds.

-OR-

On the remote keypad, press and hold the **Menu** button for more than 20 seconds.

To exit **Service Mode**:

On the projector keypad, press the **ON/Standby** button.

Calibrate the Wind Sensor

To adjust service data:
- Select the group number by pressing **MENU** to increase or **SELECT** to decrease.
- Select the item number by pressing **UP** to increase or **DOWN** to decrease.
- Adjust the data value by pressing the **LEFT** or **RIGHT** buttons.

DHD700, DHD800, DS+750, L2K1000, L2K1500, LHD700, LW555, LWU505, LX505, LX605, and LX700

1. Select group no. **240** and item no. **2**. Confirm the data value is **1**.
2. Select group no. **240** and item no. **0**.
3. To start the adjustment, change the data value from **0** to **1**.

LW600, LX900, LX650 and LX1000

1. Select group no. 170 and item no. 0.
2. To start the adjustment, change the data value from **0** to **1**.

LX1200

1. Select group no. **170** and item no. **4**. Confirm the data value is **1**.
2. Select group no. **170** and item no. **0**.
3. To start the adjustment, change the data value from **0** to **1**.

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