
Software Release Notes

Christie Controller version

This document provides the changes for Christie Controller version release.

Affected products

The following products are affected.

- Christie Velvet LED display systems using the E600 wall controller.

Purpose of release

The following issue has been fixed in this software release.

- Fixed a Windows 11 connection issue.

Upgrading the firmware on the Christie Controller

When a new version of the software is released, the Christie Controller must be upgraded.

1. Download the firmware file to a computer that will be connected to the controller for the upgrade, or to a USB key.
2. Unzip the downloaded firmware file.
3. Connect an HDMI or Ethernet cable between the computer running the controller software and the controller.
4. Launch the Christie Controller software and log in as the administrator.
 - a) Select **User > Advanced User Login**.
 - b) Log in with the password **admin**.
5. In the blank area beside the Monitoring icon, right-click and enter **666888**.
6. In the Program Path area, browse to the location of the unzipped download, and select the firmware upgrade folder.
7. Select **Update**.
8. In the confirmation message, select **Yes**.

As the firmware upgrade is installed, the controller screen and controller software both display a progress indicator.

After the upgrade is complete, the controller reboots.
9. To verify the upgrade was successful, in the top left corner of the controller display verify the version number displayed is 1.0.5.9.

Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or *Support.Americas@christiedigital.com*
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or *Support.EMEA@christiedigital.com*
- Asia Pacific (*support.apac@christiedigital.com*):
 - China: +86 10 6561 0240 or *tech-supportChina@christiedigital.com*
 - India: +91 (80) 6708 9999 or *tech-India@christiedigital.com*
 - Japan: 81-3-3599-7481
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