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# Software Release Notes

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## Jazz Series 4K version 1.2.0

This document describes the changes from Jazz Series 4K version 1.1.0 to version 1.2.0.

### Affected products

The following products are affected:

- 4K1600(A)-JS
- 4K2100(A)-JS

### Purpose of release

The primary purpose of this software release is to fix the following issues:

- Improved the image color distortion that could occur under Constant Intensity mode.
- Enhanced image gradation and overall visual stability.
- Fixed issues with the web user interface functionality.
- Fixed issues related to the high dynamic range (HDR) function.
- Fixed issues related to the HDMI input.
- Fixed issues related to the LAN interface.
- Fixed issues when using test patterns.
- Fixed issues with the Low Latency option.
- Fixed issues with the warping function.
- Fixed the following issues:
  - The burn-in pattern became transparent and showed background content after adjusting transparency settings.
  - With Blend Area enabled and Menu H/V Offset set to non-default values, performing a Reset Size & Position caused the offset settings to become invalid. A projector reboot was required to restore normal behavior.
  - Applying an invalid IP address briefly showed the `Network settings is fail, please retry again` message before disappearing and then displaying the correct status.
  - Powering on with a 2160p@60 Hz input occasionally caused the right half of the screen to appear black.
  - Uploading a PNG file in Mystique LSE resulted in a white screen.
  - After performing a save and restore, there is a seven to 10 second delay occurred before operations could be performed after the `Processing, please wait...` message disappears.
  - Entering a value greater than 3 in the DynamicBlack Strength option caused a freeze, requiring cancellation of the current input before retrying.

- Disabling the picture-in-picture (PIP) function could occasionally result in no projection despite resolution information being displayed.
- The Signal Format in the information page displayed as `Digital` when a 2160p source was connected.
- After a factory reset and reboot, the Language List position aligned with the Menu Vertical Offset setting.
- Opening Notification from the Title and then opening Search caused the two user interfaces to overlap.
- Provided minor fixes and improvements over version 1.1.0.

## Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or *Support.Americas@christiedigital.com*
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or *Support.EMEA@christiedigital.com*
- Asia Pacific (*support.apac@christiedigital.com*):
  - China: +86 10 6561 0240 or *tech-supportChina@christiedigital.com*
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