CHRISTIE

Software Release Notes

Sapphire® 4K40-RGBH version 1.1.0

This document provides the changes from Sapphire® 4K40-RGBH version 1.0.1 to Sapphire® 4K40-RGBH version 1.1.0.

Affected products

The following products are affected:

- Sapphire® 4K40-RGBH

Purpose of release

The primary purpose of this release is to enable full brightness for Sapphire® 4K40-RGBH. To achieve 100% brightness on Sapphire® 4K40-RGBH, the projector must be re-calibrated at full brightness using Hawkeye 1.5.2.

- If Sapphire® 4K40-RGBH was calibrated with version 1.0.1 firmware, you do not need to re-calibrate if you are not changing the brightness values.
- If Sapphire® 4K40-RGBH was calibrated with version 1.0.0, you must re-calibrate the projector using Hawkeye 1.5.2 after installing firmware version 1.1.0.

To obtain Hawkeye 1.5.2, contact Christie Technical Support.

Known issues

The following are known issues in this release:

- If network settings are set to DHCP and no DHCP server is connected, the projector fails to detect video from SDVoE sources.

  Workaround: Connect a DHCP server to the projector or set the projector IP to a static IP outside of the 169.254.xxx.xxx subnet.

Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or *Support.Americas@christiedigital.com*
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or *Support.EMEA@christiedigital.com*
- Asia Pacific (*support.apac@christiedigital.com*):
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