
Software Release Notes

HS Series 4K version 1.3.0

This document describes the changes from HS Series 4K version 1.2.0 to version 1.3.0.

Affected products

The following products are affected:

- 4K13-HS
- 4K13A-HS
- 4K22-HS
- 4K22A-HS

Purpose of release

The primary purpose of this software release is:

- Fixed an intermittent issue where only half of the image was displayed and the projector needed to be power cycled to resolve it.
- Fixed an auto blending failure issue for Mystique™ and Twist™.

Known issues

This release of HS Series 4K contains the following known issues:

- Completing a lens calibration clears the data in the lens memory; however, the lens memory after the lens calibration is not greyed out, which suggests the previous lens memory data can still be accessed.
Workaround: Save the current settings to any record number (1 to 5) and then to access the specific setting, apply the saved record number.

Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or Support.Americas@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or Support.EMEA@christiedigital.com
- Asia Pacific (support.apac@christiedigital.com):
 - Australia: +61 (0)7 3624 4888 or tech-Australia@christiedigital.com
 - China: +86 10 6561 0240 or tech-supportChina@christiedigital.com
 - India: +91 (80) 6708 9999 or tech-India@christiedigital.com
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