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# Software Release Notes

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## Christie E500 Controller version 1.0.6.3

This document provides the changes from Christie E500 Controller version 1.0.6.2 to Christie E500 Controller 1.0.6.3.

### Affected products

The following products are affected:

- Christie E500 controller

### Purpose of release

The primary purpose of this release is to fix the following issues:

- Fixed a flashing issue when capacity is over 650,000 pixels on one port of the Christie E500 Controller.
- Fixed an issue where the version is not correct on front panel.

## Moving to Christie E500 Controller 1.0.6.3

When a new version of the software is released, the Christie E500 Controller must be upgraded.

1. Uninstall the Christie E500 Controller software, version 1.0.6.2.
2. Install the Christie E500 Controller software, version 1.0.6.3.
3. Open the software, and switch to the **Screen Connection** tab.
4. Click **Read from HW**.
5. Verify the array configuration is correct.

### Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or [Support.Americas@christiedigital.com](mailto:Support.Americas@christiedigital.com)
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or [Support.EMEA@christiedigital.com](mailto:Support.EMEA@christiedigital.com)
- Asia Pacific ([support.apac@christiedigital.com](mailto:support.apac@christiedigital.com))
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