Software Release Notes

Secure Series display panels firmware v7.126.00

This document provides firmware update instructions and describes known and fixed issues in firmware version 7.126.00 for the Secure Series display panels.

Affected products

The following products are affected.

- SUHD551-L
- SUHD651-L
- SUHD751-P
- SUHD861-P

New features

The following new features and enhancements are included in this release.

 Added a 4-digit PIN to comply with California Civil Code Section 1798.91.04.
Use the following serial command to unlock the Serial and Ethernet connections: SETUSERSECLEVEL ADMIN <password>

The default PIN is 0000.

- Improved Video loop performance using scheduled play.
- Resolved HDMI EDID timing issue.
- Improved Media Browser scaling.
- Fixed scheduler timings issues.
- Added new serial command: GETSOURCE.
- Improved image display performance.
- General bug fixes related to network and RS232 commands.
- Fixed set volume issue after power cycle.
- Fixed USB playback issue.

Upgrading the firmware from USB

Install the new firmware to upgrade the display panels.

- 1. Download the latest software from www.christiedigital.com and unzip the file.
- 2. Navigate to core_update/secure_7.126.00_mb120.bin.
- 3. Copy the secure_7.126.00_mb120.bin file to the root of a USB storage device.
- 4. Connect the USB storage device to the display panel.



- 5. If the Media Browser is displayed, to close it press **Exit** on the remote.
- 6. On the display panel remote, press **Menu** > **1505**.
- 7. In the confirmation dialog, select **Yes**.

During the upgrade process the display panel restarts. After the display panel restarts, while the upgrade finishes nothing is displayed on the panel and a red LED in the IR receiver blinks. The process may take a few minutes to complete.

Updating the VGA settings

Correct an issue where there was noise on VGA connections.

- 1. Download the latest software from www.christiedigital.com and unzip the file.
- 2. On the USB storage device, create a folder called **PQ**.
- 3. Copy the G6F_Main.bin and G6F_Main_Text.bin files to the PQ folder.
- 4. Connect the USB storage device to the display panel.
- 5. If the Media Browser is displayed, to close it press **Exit** on the remote.
- 6. On the display panel remote, press Menu > 4725.
- 7. In the confirmation dialog, select **Yes**.

During the upgrade process the display panel restarts. After the display panel restarts, while the upgrade finishes nothing is displayed on the panel and a red LED in the IR receiver blinks. The process may take a few minutes to complete.

Updating the profile

Apply settings to the display panel.

- 1. Download the latest software from *www.christiedigital.com* and unzip the file.
- 2. On the USB storage device, at the root create a folder called **Profile**.
- 3. Copy the MB120 swprofile.bin file to the Profile folder.
- 4. Connect the USB storage device to the display panel USB-1 port.
- 5. If the Media Browser is displayed, to close it press **Exit** on the remote.
- 6. On the display panel remote, press Menu > 4725.
- 7. Select USB operations and on the remote press OK.
- 8. Exit the Service Menu and power off the panel.
- 9. Power on the panel.
- 10. Using the remote, navigate to Menu > Signage Settings > First Time Installation.
- 11. Press **OK**.
- 12. In the confirmation dialog, select **Yes**.
- 13. Confirm the First Time Installation steps.

During the upgrade process the display panel restarts. After the display panel restarts, while the upgrade finishes nothing is displayed on the panel and a red LED in the IR receiver blinks. The process may take a few minutes to complete.

Product documentation

For installation, setup, and user information, see the product documentation available on the Christie website. Read all instructions before using or servicing this product.

- 1. Access the documentation from the Christie website:
 - Go to this URL:*http://bit.ly/2rO6SF6*.
 - Scan the QR code using a QR code reader app on a smartphone or tablet.



2. On the product page, select the model and switch to the **Downloads** tab.

Related documentation

Additional information on the LCD panels is available in the following documents.

- Secure Series LCD Panels Product Safety Guide (P/N: 020-001667-XX)
- Secure Series LCD Panels Installation and Setup Guide (P/N: 020-001660-XX)
- Installing the Touch Overlay (P/N: 020-102431-XX)
- Secure Series LCD Panels External Controls (P/N: 020-001668-XX)

Technical support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or *Support.Americas@christiedigital.com*
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or Support.EMEA@christiedigital.com
- Asia Pacific: +65 6877-8737 or Support.APAC@christiedigital.com