Software Release Notes

Crimson version 1.1.2

This document provides the changes from Crimson version 1.1.1 to 1.1.2.

Affected products

The following products are affected:

- Crimson HD25
- Crimson WU25
- Mirage HD25
- Mirage WU25

Purpose of release

The primary purpose of this release is to introduce the following features:

- Added the low noise fan profile.
- Added full support for the Terra SDVoE input card (TSIC).
- Provided minor fixes and improvements over version 1.1.1.
  - Fixed an issue causing the projector to become unresponsive when switching between HDBaseT input and internal test patterns.
  - Fixed an issue with the lens entering the keep-out-area.

Known issues

This release of Crimson contains the following known issues:

- In some cases when using single-link DVI signals, the unused secondary receivers disrupt the signal detection logic. This appears as occasional screen flashes while the projector attempts to re-synchronize to the incoming video.
  Resolution: To disable the secondary receivers, issue the serial command (DDD 1) to the projector.
- In some cases, the zoom controls for the lens are not enabled.
  Workaround: Manually calibrate the lens by issuing the (LCB+ZOOM) serial command.
- Closing the web user interface while performing a keystone adjustment may result in the keystone corners still being displayed on screen.
  Workaround: To remove the corners from the screen, open and close the Keystone menu.
- Certain low-resolution signals, including HDMI-3D frame-packed, may exhibit frame tearing if the frame delay value is set to the minimum.

Resolution: To eliminate tearing, increase the frame delay value.

- The liquid cooling flow sensor may report 0 L/min. This may invoke a pump-priming cycle but does not always indicate a low-flow condition.

- Changing the network configuration from Static IP to DHCP, while the DHCP server is unavailable or the cable is unplugged, causes the software to become unresponsive for approximately 90 seconds.

Technical support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or *Support.Americas@christiedigital.com*

- Europe, Middle East, and Africa: +44 (0) 1189 778111 or *Support.EMEA@christiedigital.com*

- Asia Pacific: +65 6877-8737 or *Support.APAC@christiedigital.com*