

# **Software Release Notes**

#### CineLife Main Software version 2.3.4-2

This document provides the changes from CineLife version 2.3.3 to version 2.3.4-2.

### **Affected products**

The following products are affected:

- CP2315-RGB
- CP2320-RGB

#### **New features**

The following new features are included in this release:

Improved support for a laser optical sub-system (LOS) type on CP2315-RGB (LOS P/N: 000-108039-02) and CP2320-RGB (LOS P/N: 000-107941-02).

## **Upgrading the software**

Use the following instructions when upgrading the software on your projector.

This software release makes changes to the projector which may prevent downgrading below CineLife version 2.3.3.

To perform the required upgrades, follow the instructions in the associated software packages.

- 1. Download the upgrade package cinelife\_release\_2.3.4-2-xxx.pkg to a USB flash drive.
- 2. Insert the USB flash drive into the Management USB port on the projector communications panel.
- 3. On the projector touch panel, tap **Service Setup** > **System Upgrade**.
- 4. Tap **Add New Package**.
- 5. Browse to the location of the upgrade package.

  Typically, the upgrade package is located in the folder named USB101.
- 6. Select the upgrade package cinelife\_release\_2.3.4-2-xxx and tap Accept.
- 7. In the right pane, tap **Upgrade Differences Only (Recommended)**.
- 8. Tap Upgrade.
- 9. In the Confirmation dialog, tap **Upgrade** to proceed.
- 10. Once the upgrade is complete, reboot the projector.
  - If the upgrade is unsuccessful, contact Christie technical support.



If the ILS is disconnected, the ILS upgrade fails.

#### **Known issues**

The following are known issues in this software release:

- Playing 96kHz audio content with the **Audio Output Rate** option set to Automatic, may result in an unexpected audio delay.
  - Workaround: When playing 96kHZ audio content, manually set the **Audio Output Rate** option to 96kHz.
- Folder names starting with a hash (#) symbol cannot be opened.
   Workaround: Rename the folder without using the hash (#) symbol.
- In rare cases, the projector displays a gray X-Window login prompt after booting up. *Workaround*: Power cycle the projector.
- If there are more than nine laser modules, no scroll bar is displayed on the laser module selection page.
- Currently, the projector does not support HDMI PSF or HDMI Interlace content playback.
- Deleting content on the master projector does not result in deleting content on the slave projector.
  - Workaround: Manually delete the content from the slave projector.
- After selecting an HDMI channel, subtitles display on the screen if the IMB is playing content containing subtitles.
  - Workaround: Prevent IMB content from playing while on the HDMI channel.
- Audio from the IMB plays out if on the HDMI channel with the IMB content playing in a loop. Workaround: Prevent the IMB content from playing in a loop while on an HDMI channel or switch the audio to a different input source.

### **Technical support**

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or Support. Americas@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or Support.EMEA@christiedigital.com
- Asia Pacific: +65 6877-8737 or Support.APAC@christiedigital.com
- Christie Managed Services: +1-800-550-3061 or NOC@christiedigital.com