CHRISTIE®

Software Release Notes

Net2Uart firmware update v5037

This document provides firmware update instructions and describes known and fixed issues the Net2Uart Ethernet firmware Extreme Series display panels.

Affected products

The following products are affected.

- FHD493-XE
- FHD553-XE and FHD553-XE-H
- FHD553-XE-R and FHD553-XE-HR

Fixed issues

The following issue has been fixed in this software release.

- Resolved a network connection issue.

Updating the Net2Uart firmware

Install the new firmware to update the display panel.

Complete the following update using Internet Explorer.

1. On a computer, download the latest firmware file from *http://www.christiedigital.com*.
2. Save the firmware file to a location on the computer.
3. Using an Ethernet connection, connect a display panel to the computer.
4. To connect to the Net2Uart module, in Internet Explorer, navigate to the IP address of the display panel.
5. When the log in window appears, complete the following.
   a) In the ID field, type `admin`.
   b) In the Password field, type `system`.
6. When the Network Status screen appears, in the left pane, click **Administrator** > **Firmware update**.
7. On the Firmware Update screen, click **Load**.
   The flash memory is erased to prepare for the firmware update. When the screen is updated, proceed to step 8.
8. To select the firmware file, in the Firmware Update by Web Browser area, click **Browse**.
9. To begin updating the firmware, click **Update**.
   When the firmware update is complete, the browser is redirected to the log in page.

Product documentation

For installation, setup, and user information, see the product documentation available on the Christie website. Read all instructions before using or servicing this product.

1. Access the documentation from the Christie website:

   • Go to this URL:*http://bit.ly/2qE1vrw*.

   • Scan the QR code using a QR code reader app on a smartphone or tablet.

2. On the product page, select the model and switch to the **Downloads** tab.

Technical support

Technical support for Christie products is available at:

• North and South America: +1-800-221-8025 or *Support.Americas@christiedigital.com*

• Europe, Middle East, and Africa: +44 (0) 1189 778111 or *Support.EMEA@christiedigital.com*

• Asia Pacific: +65 6877-8737 or *Support.APAC@christiedigital.com*