
Software Release Notes

D4KLH version 1.2.3

This document describes the changes from D4KLH version 1.2.2 to version 1.2.3.



Once the projector is upgraded to version 1.2.3, you cannot downgrade below this version.

Affected products

The following products are affected

- D4KLH60
- Mirage 4KLH

Purpose of release

The primary purpose of this software release is:

- Provided support for newer version of the DMDs.
- Corrected a field issue where low power Xenon lamps extinguished when the douser was closed due to the lamp power being dropped.

Known issues

This release of D4KLH contains the following known issues:

- The D4K Control application may not be fully displayed on your screen if the display had a magnification of 150% or higher.
Workaround: Try reducing the magnification to 100% using the Windows display settings.
- An error of Mismatch - Unknown in the Formatter-XXX HS Version status item indicates that the temperature sensor attached to P83 on the formatter is not firmly attached or is not functioning properly.
Workaround: Verify that the harness (001-112062-XX) is secure and/or try replacing the temperature sensor. For an overview of this connection, see the *D4KLH60 Interconnect Drawing* (P/N: 020-101371-XX).
- After an upgrade, the projector may need to be AC cycled before the touch panel controller (TPC) successfully reconnects to the projector.
- 48Hz video sources may not recognize the projector's 48Hz EDID.

Technical support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or *Support.Americas@christiedigital.com*
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or *Support.EMEA@christiedigital.com*
- Asia Pacific: +65 6877-8737 or *Support.APAC@christiedigital.com*