CINEMA TECHNICAL NEWS

Welcome to Christie® Cinema Technical News, our newsletter designed to keep you up-to-date with the latest firmware, technical bulletins, tech news, tips, and tricks, manuals and more.

Want to invite other members of your team to sign up for this newsletter? Share the link to our signup page.

FIRMWARE UPDATES

Solaria v4.8.1(3) | Notes

IMB-S2 v1.8.12 | Notes

IMB-S4 v1.2.3 | Notes

CineLife v2.7.5 | Notes

CineLife+ v2.3.2 | Notes

Want to share the Christie cinema experience with your audience?

You can share the passion we all have for cinema with your audience with our "Technology that Loves Cinema" DCP trailer.
This content is free, and we encourage you to add it to your playlist! To download the trailer, visit our website and fill out the short registration form. A member of our marketing team will email you within two business days to supply you with the DCP file.

Using Real|Laser™ technology? Then check out our "Masters of Light" DCP trailer, which you can download and share with audiences as well.

Let's make sure your theatre is

IMB-S4 guides and manuals:

Installation and Setup Guide

User Manual

Service Guide

RBe projector guides and manuals:

CineLife+ 2K User Manual

Service Manual

Installation and Setup Guide

Preventative Maintenance Schedule

Bulletins:

12V Power Supply Screw Replacement

up and running as soon as possible

On our Solaria™ cinema projectors, the PIB and TPC allow you to back up projector settings such as lens files, MCGD, and screen files. If there's a failure with either of these items, you can easily restore all your settings since they both have memory.

With CineLife™ and CineLife+™ projectors, things are a bit different. CineLife has the F-MAIN, and our CineLife+ projectors have the CAVE to hold all your settings. If either of these boards are replaced, your settings will be lost, and your service provider must recalibrate your projector as they did during the initial install. Having an interrogator file and regularly backing up files can help restore settings faster, so you have less downtime.

We recommend the following:

1. Have your installer place an interrogator file on a USB during installation. All interrogator files include a backup file automatically. Doing this ensures:

a. You have all the calibration settings and a great baseline for Christie Support when needed

b. You can easily restore all settings with just a few clicks if you do experience a failure.

2. Request that your service provider refresh the interrogator file during every preventative maintenance visit. This ensures that you've saved the latest settings for your projector.

3. We recommend storing this USB in a safe place onsite so that techs can easily access your current settings so you can play shows again.

Discovering other projectors on the same network?

Did you know you can discover other CineLife+ projectors on the same network? This is useful when setting up a Duo Projection System, troubleshooting, or verifying settings across a theatre.

To find other projectors, login to the RemoteUI and click the "Discover" icon next to the Christie

Replacing a harness when performing LOS RMA due to TEC or red laser error

ILS Zoom Ring Clearance Issue

Filter Washing Instructions

Instructions:

Installing the Chiller Hose Retrofit Kit

Zoom Lens Motor Kit Installation

Accessing the projector user interface

TRAINING CENTER

Looking to enroll in our in-person training? Register for our live training sessions on Christie University.

To register for a session, click "enroll" on any available classes, and our training team will confirm your enrollment.

Upcoming in-person CineLief+ and Real|Laser Levels 1 and 2

June 4 - 7, 2025
Cypress, California

August 19 - 22, 2025
Kitchener, Ontario, Canada

RBe (CineLife+ and Phazer)

March 18 - 20, 2025
Madrid, Spain

TECHNICAL SUPPORT

Need technical support? Contact us!

North and South America:
cinema.support@christiedigital.com

Asia Pacific:
cinema.support.APAC@christiedigital.com

China:
tech-supportchina@christiedigital.com

logo. Our software will find other projectors on the same network for easy access. Click on the projector you desire, which will open a new tab where you can control the other projector.
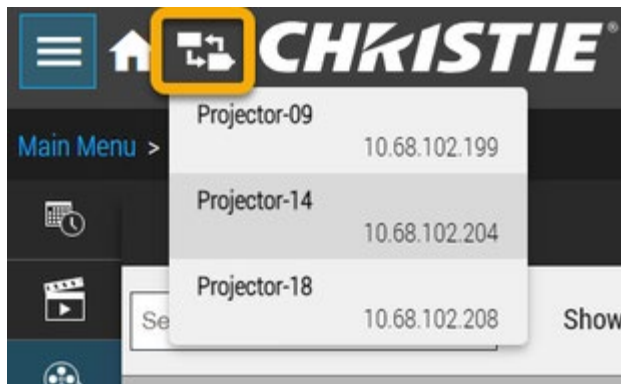

The benefits of "Activate Channel" for editing under the channel setup

Designed to streamline the process of enabling and verifying channels when editing, the "Activate Channel" feature is a valuable addition to your channel setup interface. By providing a straightforward activation button, this feature eliminates the need for technical staff and operators to navigate through multiple steps or rely on shortcuts beneath test pattern icons to activate specific channels. This enhancement is particularly helpful when verifying configurations between two channels, as it allows for quick toggling and validation.

Here are some of the other benefits of the "Activate Channel" feature:

- **Efficiency:** Reduce the time and effort required to enable channels during the editing process
- **User-friendly:** Simplify the activation process to make it more accessible for operators with varying levels of technical expertise
- **Improved workflow:** Facilitate seamless verification between multiple channels to enhance operational productivity.

Europe, Middle East, Africa:
cinema.support@christiedigital.com
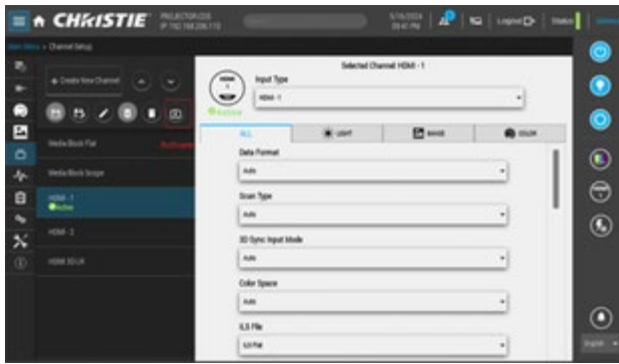
HAVE ANY QUESTIONS OR NEED MORE INFORMATION?

Please contact Christie technical support via email at
support.cinema@christiedigital.com
or call 1-877-334-4267.

Innovation in every frame™